



**10618**

3 Lamps  
Heated Display



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# Specification

## Product Description

The KuKoo 3 Lamp Heated Display is perfect for keeping food warm during service at carveries, buffets, events and self service restaurants.

With 3 infrared heated lamps it allows customers to taste your delicious and hot food as it should be. The large gastronorm pan can be filled with food which will be kept at a safe temperature as the ventilated aluminium reflectors radiate as much heat as possible.

The lightweight aluminium frame looks sleek, modern and can be positioned on a flat surface ready for customer facing serving.

## Item Contents

3 Lamps,  
1 Lamp frame & Power cable  
2 Base Supports  
1 Serving Tray

## Technical Information

Dimensions: 790mm wide x 530mm deep x 600mm high

Weight: 4kg

Power: 275W per lamp

Voltage: 220-240V

Frequency: 50/60Hz

Plug: 13A 3 pin UK plug

## Monster Guarantee

If you wish to return a product in perfect working order, we provide a 30 day returns policy as long as the item is unopened and in a resalable condition.

A 12 month warranty applies to all of our electrical products; we will cover the cost of labour and parts. Our policy is to try and repair the item before arranging an exchange or refund.

If for any reason a part is missing please get in touch with us within 7 days on receipt of your order. You can contact our friendly and helpful Customer Support Team via email or call. For full terms and conditions contact our Support Department via the details on the Contact Us page.

# Specification

## Product Features

- 1) Base Supports
- 2) Lamp Frame
- 3) Lamp with Ventilated Aluminium Reflector
- 4) ON/OFF Switch
- 5) Serving Tray



# User Guide

## Assembly Instructions

- 1) Attach the lamp frame to the base supports and secure using the screws provided.
- 2) Plug the power cord into the nearest and power source. Ensure that this matches the power of the heated display.
- 3) Place the food tray underneath the lamps and you're good to go.

## Operation Instructions

- 1) Assemble the heated display using the Assembly Instructions and place on a flat and stable surface.
- 2) Remove the serving tray from the display and fill it with your pre-cooked food. This food should already be hot as the display will only maintain the heat rather than cooking food from scratch or bringing food up to temperature from cold.
- 3) Turn the lamps on using the ON/OFF switch.
- 4) Return the serving tray to its heating position underneath the lamps.
- 5) You can now serve food from the tray or customers can help themselves.

## Maintenance & Cleaning

- 1) Unplug the power cord and allow all parts of the display to cool down before cleaning or dismantling.
- 2) Empty any excess food from the serving tray then use hot soapy water and a soft cloth to clean it.
- 3) When cool, clean the lamp shade with a dry soft cloth. This can erode over time if exposed to any acidic or alkaline liquids.
- 4) Clean the frame and base supports with a damp soft cloth.
- 5) Keep all electrical parts free from any water or liquid and make sure the entire appliance is dry before storage.

# Troubleshooting

## Resolution Guide

Please read through the guide below if you have any issues or faults with your device. The information covers and resolves the majority of frequently asked questions.

**Q:** The appliance is switched on at the power source but the display lights are not turning on.

**A:** Check the fuse, if it has blown verify that the voltage of the power input is the same as required for this heated display. If this isn't the case, then the bulbs may have blown, replace the bulbs but if this doesn't fix the problem you will need to contact our Customer Support team via the details on the Contact page.

**Q:** One or more of the bulbs have blown.

**A:** Turn off the power source to the heated display and allow it time to cool completely before replacing the bulb that has blown.

If this continues to happen there may be a loose connection, ensure the bulbs are screwed in properly before contacting our Customer Support team via the details on the Contact page.

Regular cleaning and maintenance will increase the longevity of the heated display but if you do encounter any issues don't hesitate to contact our Support team via the details on the Contact page.

# Safety Advice

## Safe Working Practice

Please read through the safe working practice to ensure prevention of injury or damage to the device.

Do not operate the device in areas of high temperature or humidity as the machine may not function correctly.

Do not use the machine if the adaptor wire is frayed or damaged.

For indoor use only, do not use the heated display outdoors.

When the device is not in use ensure that the power plug is removed from the socket. This will prevent damage to the appliance through power surges.

Clean this product after every use, unplug the appliance and allow it time to cool before cleaning.

This appliance will get hot so use heat proof gloves when removing and replacing the serving tray.

Do not touch the lights or frame during operation.

Avoid cleaning the heat lamps with a wet cloth as this can cause electric shocks.

Place the heated display on a flat and stable surface.

Ensure the entire appliance is cold and dry before storage.



# Contact Us

## Sales Department

For information regarding this device or other products from our Monster divisions please use the following details below.

Tel: 01347 878888

Email: [hello@monstershop.co.uk](mailto:hello@monstershop.co.uk)

## Support Department

For queries about this device, warranty, returns or reporting faults please use the following details below.

Tel: 01347 878887

Email: [help@monstershop.co.uk](mailto:help@monstershop.co.uk)

## Website

To view our product range and fantastic offers in the Monster divisions please visit our website

[www.monstershop.co.uk](http://www.monstershop.co.uk)

## Address

To visit our office Monster House and view our products, send postal correspondence or return items our address is provided below.

Monster House, Alan Farnaby Way, Sheriff Hutton  
Industrial Estate, Sheriff Hutton, York YO60 6PG



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