



# Kukoo Commercial Hot Dog Steamer

210324

INSTRUCTION MANUAL

[www.monstershop.co.uk](http://www.monstershop.co.uk)



# SPECIFICATION

## PRODUCT DESCRIPTION

The Kukoo Commercial Hot Dog Steamer is a heavy-duty stainless-steel steamer. Its' removable product trays and sliding glass doors allow for easy access to your hot dogs and buns and make for a quick clean up!

It is the ideal machine for concession stands, cafeterias and break rooms, fast food restaurants, festivals, and events. Little assembly is required, meaning you can take it anywhere!

It has an adjustable thermostat for all cooking and holding conditions. The divided product trays will accommodate a range of hot dog and bun sizes.

## PRODUCT SPECIFICS

<b>VOLTAGE:</b>	220-240v
<b>POWER:</b>	2000w
<b>DIMENSIONS:</b>	415(mm) x 470(mm) x 690(mm)
<b>CORD LENGTH:</b>	1.5 meters
<b>FREQUENCY:</b>	50hz

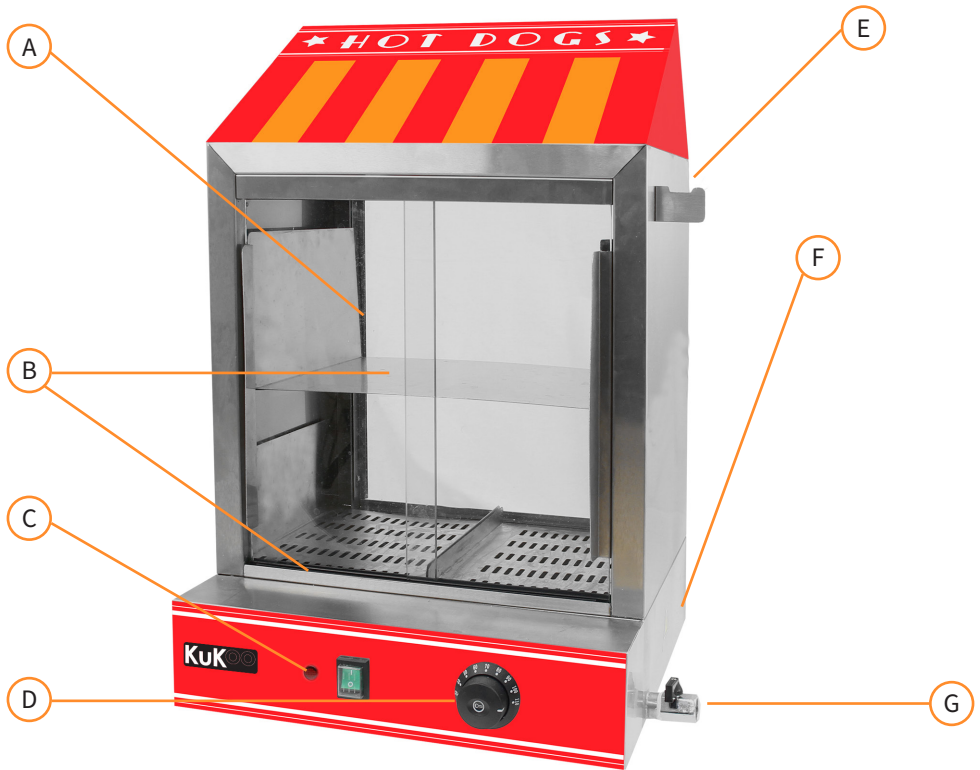
## ITEM CONTENTS

- 1 x Steamer
- 2 x Glass Doors
- 2 x Food Trays (Grated)
- 1 x Food Tray (Solid)

# SPECIFICATION

## PRODUCT FEATURES

- A. Sliding Glass Doors with Handles
- B. Food Trays
- C. Low Water Warning Light
- D. Temperature Control
- E. Bracket for Food Tongs
- F. Water Basin
- G. Water Drain Tap



Monster Group UK Limited's liability will be limited to the commercial value of the product only.

# SAFETY ADVICE

## SAFE WORKING PRACTICE

Please read through the Safe Working Practice to ensure prevention of injury or damage to the device.

- Do not use this product for anything other than its intended purposes.
- Ensure you have read and fully understood the instruction manual and safety advice before using this product.
- Clean the appliance before first use, and after every use.
- Ensure the power is turned off before cleaning the hot dog steamer.
- Remove the water using the drain tap before cleaning.
- Use oven gloves when removing product trays as they still might be hot.
- The surface of the hot dog steamer will get hot, do not touch.
- Do not touch the heating elements when they are on, or after the machine has been turned off, as they still might be hot.
- Do not let this appliance be used by or near children.
- Do not leave this appliance unattended.
- This appliance is not intended for use in wet locations. Never place the appliance near water or immerse the steamer in water or any other liquid.

# USER GUIDE

## ASSEMBLY INSTRUCTIONS

1. Place the steamer on a flat surface.
2. Before adding any water to the basin, make sure the drain tap is closed. Fill the basin with water. Minimum and maximum lines for the water level are at the back of the basin.
3. You will need to assemble the glass sliding doors before using the Hot Dog Steamer. Lift the glass doors up into the top glass rail, then set them into the bottom rail.
4. Add the product trays. The 2 x grated product trays are for the bottom, and the single metal panel is for the top.
5. Plug into a power outlet and turn the power on. Select the correct temperature for your food and pre-heat your steamer. If you fill to the highest water level, it will take 30 minutes to reach 100°C.
6. Once the steamer is pre-heated, place your hot dogs and buns onto the product trays. Cooking times will vary according to the quantity and size of your hot dogs and buns. If the water level becomes too low, the low water level indicator will turn on and the heating function will turn off. When re-filling it with water, the low water indicator will turn off and the heating function will be re-activated automatically.

# TROUBLESHOOTING

## RESOLUTION GUIDE

### WHAT DO I DO IF THERE ARE MISSING PARTS FROM MY ORDER?

If there appears to be any part missing from your order, contact our friendly and helpful Customer Support Team within 7 days of receipt.

### THE LOW WATER LEVEL INDICATOR HAS TURNED ON?

You need to add more water to the basin. Make sure the heating elements are covered. Use the maximum and minimum water levels to help.

### THE MACHINE WILL NOT TURN ON / WILL NOT HEAT UP?

Check that you have the correct power supply, and that it is supplying the correct voltage.

Check that the power cord plug has not become loose.

Check that the thermostat has been set to the correct temperature.

Check that the water level is above the minimum mark.

**FOR ALL OTHER ISSUES, PLEASE CONTACT OUR  
CUSTOMER SUPPORT TEAM.**





# SPÉCIFICATIONS

DESCRIPTION DU PRODUIT

DÉTAILS DU PRODUIT

LISTE DES PIÈCES



# SPÉCIFICATIONS

## CARACTÉRISTIQUES DU PRODUIT

La responsabilité de Monster Group UK Limited sera limitée à la valeur commerciale du produit.

# CONSEILS DE SÉCURITÉ

 PRATIQUE DE TRAVAIL SÉCURITAIRE

# MODE D'EMPLOI

## INSTRUCTIONS DE MONTAGE

# MODE D'EMPLOI

## ENTRETIEN

# DÉPANNAGE

## GUIDE DE RÉOLUTION

### QUE FAIRE S'IL MANQUE DES PIÈCES À MA COMMANDE?

S'il semble manquer des pièces à votre commande, contactez notre équipe du service client dans les 7 jours suivant la réception.

**POUR TOUT AUTRE PROBLÈME, VEUILLEZ  
CONTACTER NOTRE ÉQUIPE DU SERVICE CLIENT.**



# SPEZIFIKATIONEN

PRODUKTBESCHREIBUNG

PRODUKTSPEZIFIKA

TEILELISTE

# SPEZIFIKATION

## PRODUKTMERKMALE

Die Haftung von Monster Group UK Limited ist auf den Handelswert des Produkts beschränkt.

# SICHERHEITSHINWEIS

 SICHERES ARBEITEN



# BENUTZERLEITFADEN

## MONTAGEANLEITUNGEN

# BENUTZERLEITFADEN

WARTUNG

# FEHLERBEHEBUNG

## LÖSUNGSGUIDE

### WAS MACHE ICH, WENN BEI MEINER BESTELLUNG TEILE FEHLEN?

Falls bei Ihrer Bestellung ein Teil zu fehlen scheint, wenden Sie sich bitte innerhalb von 7 Tagen nach Erhalt der Ware an unser freundliches und hilfsbereites Kundenservice-Team.

**FÜR ALLE ANDEREN FRAGEN WENDEN SIE SICH BITTE AN  
UNSER KUNDENSERVICE-TEAM.**



# ESPECIFICACIONES

DESCRIPCIÓN DEL PRODUCTO

ESPECIFICACIONES DEL PRODUCTO

LISTA DE PIEZAS

# ESPECIFICACIONES

## CARACTERÍSTICAS DEL PRODUCTO

La responsabilidad de Monster Group UK Limited estará limitada únicamente al valor comercial del producto.

# CONSEJOS DE SEGURIDAD

## PRÁCTICAS DE TRABAJO SEGURAS

# GUÍA DEL USUARIO

## INSTRUCCIONES DE ENSAMBLAJE

# GUÍA DEL USUARIO

## MANTENIMIENTO



# SOLUCIÓN DE PROBLEMAS

## GUÍA DE RESOLUCIÓN

### ¿QUÉ PUEDO HACER SI LE FALTAN PIEZAS A MI PEDIDO?

Si parece faltar alguna pieza en su pedido, por favor, comuníquese con nuestro amable y servicial Equipo de Atención al Cliente en los 7 días posteriores a la recepción de su pedido.

**PARA CUALQUIER OTRO PROBLEMA, POR FAVOR CONTACTE  
CON NUESTRO EQUIPO DE ATENCIÓN AL CLIENTE**



# SPECIFICHE

DESCRIZIONE DEL PRODOTTO

SPECIFICHE DEL PRODOTTO

LISTA COMPONENTI

# SPECIFICHE

## CARATTERISTICHE DEL PRODOTTO

La responsabilità di Monster Group UK Limited sarà limitata al solo valore commerciale del prodotto.

# CONSIGLI PER LA SICUREZZA

 PRATICHE DI LAVORO SICURO

# GUIDA UTENTE

## ISTRUZIONI PER IL MONTAGGIO

# GUÍA DEL USUARIO

## MANTENIMIENTO

# RISOLUZIONE DEI PROBLEMI

## GUIDA ALLA RISOLUZIONE DEI PROBLEMI

### COSA DEVO FARE SE NEL MIO ORDINE CI SONO DELLE PARTI MANCANTI?

Se sembra che all'interno del tuo ordine manchino delle parti, contatta il nostro gentile e disponibile team di assistenza clienti entro 7 giorni dalla ricezione del tuo ordine.

**PER QUALUNQUE ALTRO PROBLEMA, CONTATTA IL NOSTRO  
TEAM DI ASSISTENZA CLIENTI.**



# OMSCHRIJVING

PRODUCT OMSCHRIJVING

PRODUCTSPECIFICATIES

ONDERDELENLIJST



# SPECIFICATIE

## PRODUCT SPECIFICATIE

De aansprakelijkheid van Monster Group UK Limited is beperkt tot de commerciële waarde van het product.

# VEILIGHEIDSADVIIES

 VEILIG GEBRUIK

# HANDLEIDING

## MONTAGE-INSTRUCTIES

# HANDLEIDING

## ONDERHOUD

# PROBLEEM OPLOSSEN

## OPLOSSINGEN

### WAT MOET IK DOEN ALS ER ONDERDELEN VAN MIJN BESTELLING ONTBREKEN?

Neem wanneer een onderdeel van je bestelling ontbreekt binnen 7 dagen na ontvangst contact op met onze vriendelijke en behulpzame klantenservice.

**NEEM VOOR ALLE ANDERE KWESTIES CONTACT  
MET ONZE KLANTENSERVICE OP.**



# SPECIFIKATION

## PRODUKTBESKRIVNING

## PRODUKTSPECIFIKATIONER

## MEDFÖLJANDE DELAR

# SPECIFIKATION

## PRODUKTFUNKTIONER

# SÄKERHETSÅD

 SÄKER ARBETSÖVNING



# ANVÄNDARGUIDE

## MONTERINGS INSTRUKTIONER

# BRUKSANVISNING

## SKÖTSEL

# FELSÖKNING

## LÖSNINGSGUIDE

### VAD GÖR JAG OM DET SAKNAS DELAR FRÅN MIN BESTÄLLNING?

Om det verkar som om någon del saknas i din beställning, kontakta vårt vänliga och hjälpsamma kundsupportteam inom 7 dagar efter mottagandet.

**FÖR ALLA ANDRA FRÅGOR, VÄNLIGEN KONTAKTA VÅRT  
KUNDSUPPORTTEAM.**

Monster Group (UK) is one of the UK's fastest growing online retailers. We supply a diverse range of products which offer exceptional value for money. We strive to provide the best possible customer experience with free UK delivery across all our products and a Monster Guarantee for 100% satisfaction.

For information regarding this device or other products from our Monster divisions please contact Sales.

#### SALES

TEL: 01347 878 888

EMAIL: hello@monstershop.co.uk

For queries about this device, warranty, returns or reporting faults please contact Support.

#### SUPPORT

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Pour plus d'informations concernant cet appareil ou d'autres produits de nos divisions de Monster veuillez utiliser les détails suivants ci-dessous.

#### DÉPARTEMENT COMMERCIAL

TEL: 01347 878 888

EMAIL: bonjour@monstershop.eu

Pour les interrogations concernant cet appareil, la garantie, les retours ou les défauts de déclaration veuillez utiliser les détails suivants ci-dessous.

#### DÉPARTEMENT DE SOUTIEN

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Para información sobre este dispositivo u otros productos de nuestras divisiones de Monster por favor use los siguientes detalles.

#### DEPARTAMENTO DE VENTAS

TEL: 01347 878 888

EMAIL: hola@monstershop.eu

Para consultas sobre este dispositivo, la garantía, devoluciones o denuncias de fallos por favor use los siguientes detalles.

#### DEPARTAMENTO DE SOPORTE

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Für Informationen bezüglich dieses Geräts oder anderer Produkte aus unserer Monster-Abteilung, benutzen sie die folgenden unten aufgeführten Angaben.

#### VERKAUFABTEILUNG

TEL: 01347 878 888

EMAIL: hallo@monstershop.eu

Für Fragen über dieses Gerät, die Garantie, Rückgaben oder bei Störungen, benutzen sie die folgenden unten aufgeführten Angaben.

#### SUPPORT-ABTEILUNG

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Per informazioni riguardanti questo dispositivo o altri prodotti dalle categorie Monster utilizzare i dettagli sotto riportati.

#### DIPARTIMENTO VENDITE

TEL: 01347 878 888

EMAIL: ciao@monstershop.eu

Per domande riguardo dispositivo, garanzia, reso o per riferire di guasti, utilizzare i dettagli sotto riportati.

#### DIPARTIMENTO SUPPORTO

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

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 Try **Monster**. Buy **Monster**. Be **Monster**. 