



Hot Towel Warmer

210455/210464

INSTRUCTION MANUAL

www.monstershop.co.uk



SPECIFICATION

PRODUCT DESCRIPTION

Keep your towels warm and sterile with this large capacity towel warmer with a built-in UV lamp. This towel warmer can hold up to 70 towels meaning this is perfect for Spas, Beauty Salons, Barbers, Hotels, and even family use. We also include two pairs of tongs so you can safely and hygienically remove the hot towels from the warmer.

This towel warmer is constructed of heat resistant coated metal with a Stainless-Steel interior for easy cleaning. It has a built-in drip tray to collect any excess moisture and a thermal safety cut-off for peace of mind.

So, what are you waiting for? Get that cozy, relaxing feeling you can only get from a warm towel!

PRODUCT SPECIFICS

WATTAGE: 200w
VOLTAGE: 220-240v
FREQUENCY: 50-60Hz
DIMENSIONS: 450mm (L) x 300mm (D) x 350mm (H)
WEIGHT: 5.2 kg
LOADING CAPACITY: 23L
OPERATING TEMPERATURE: 70°C +/- 10°C

ITEM CONTENTS

Part No.	Description	Quantity
1	Towel Warmer	X 1
2	Stainless-Steel Shelves	X 2
3	Tongs	x 2

SPECIFICATION

PRODUCT FEATURES

- A. Handle
- B. Door
- C. On / Off Switch
- D. Power indicator light
- E. Stainless Steel Shelves
- F. Drip Tray



Monster Group UK Limited's liability will be limited to the commercial value of the product only.

SAFETY ADVICE

SAFE WORKING PRACTICE

Please read through the Safe Working Practice to ensure prevention of injury or damage to the device.

- Do not use this product for anything other than its intended purposes.
- Ensure you have read and fully understood the instruction manual and safety advice before using this product.
- In case of fire, use a powder or carbon dioxide (CO₂) fire extinguisher.
- Ensure you follow the recommended heating instructions.
- Please ensure the stainless-steel shelves are always used when warming towels.
- Do not cover the air intake or outlet.
- UVC radiation is harmful to eyes and skin. Do not expose yourself and anybody else to it. This product has a safety switch which disconnects the UV lamp when the door is opened.
- Take care when opening the drawer - allow hot air and steam to escape before looking or reaching into the drawer.
- The towels will be hot when in the towel warmer. Take extreme care when removing the towels from the warmer. We recommend the use of tongs provided.
- Do not install or operate the product if it is damaged, has a damaged power cord or plug, or is malfunctioning in any way. Call our customer service team for advice.
- Do not repair or replace any part of the hot towel warmer. All repairs should be done by a qualified technician.
- Before cleaning or performing any type of service, ensure that the hot towel warmer is unplugged from the electrical supply, and the warmer is completely cool.
- Keep the electrical cord away from heated surfaces.
- To avoid the possibility of fire or burns, do not allow clothing or other material to come into contact with any part of the hot towel warmer during and immediately after use. Use caution if wearing loose or hanging apparel while using this appliance.
- Ensure the power cord does not create a tripping hazard.
- Never immerse the power cord or plug in water or other liquid.

SAFETY ADVICE

SAFE WORKING PRACTICE

- Never allow anyone, including children, to sit, stand or climb on any part of the unit, including the door when open. Doing so may cause tipping, damage, serious injury, or death.
- Do not leave children unattended in the area around the hot towel warmer.
- Do not allow children to operate it, play with the controls, pull on the handle, or touch other parts.
- Do not overfill the towel warmer. The capacity is detailed in the Product Specifics section of the manual.
- If materials inside the warming drawer ignite, keep the door closed and shut off the power at the circuit breaker panel or fuse box.
- If you notice any unusual noise, smell, or smoking, etc., while using the towel warmer, keep the door closed and shut off the power at the main power supply.
- Do not put any sealed containers inside the drawer - they may explode when heated, causing injury.
- Properly clean and maintain the unit regularly as instructed in this manual. Clean only those parts listed in this manual, in the manner specified.
- Do not use abrasive scrubbers or abrasive/caustic cleaners or detergents. They may permanently damage the finishes. Do not use aerosol cleaners, because they may be flammable or cause corrosion of metal parts.
- Make sure the hot towel warmer is used only by trained and capable individuals.



ATTENTION!

DO NOT TOUCH ANY HOT SURFACES IN OR ON THE HOT TOWEL WARMER DURING OR IMMEDIATELY AFTER USE.
After use, allow sufficient time for the surfaces to cool before touching them.

USER GUIDE

OPERATING INSTRUCTIONS

1. Place the towel warmer on a flat and stable surface and ensure it is plugged into the mains power supply.
2. Place the folded towels onto the shelves within the warmer and securely close the door. For best results use pre-moistened towels. Check the drip tray and empty if required.
3. Press the power switch to the ON position. The power indicator light will turn red to indicate that the warmer is warming up. It will take approximately 15 minutes to warm up. Do not open the door as this will lead to temperature loss and increase the warm up time.
4. Once the power indicator light turns green the warmer is at the correct temperature. The warmer will remain at this temperature until it is switched off. Please be aware that the warmer and its interior will stay warm for a period of time as it cools down. Take care while removing towels. Do not move the warmer until it has fully cooled off.

NOTE: The Hot Towel Warmer may produce an odour for the first few times you use it. This is normal and will disappear once you use the warmer regularly. We recommend that you turn on the towel warmer for a few hours without towels in it the first time you use.

CLEANING & MAINTENANCE

- Always unplug the warmer from the mains electrical supply and ensure it has completely cooled down before attempting any cleaning or maintenance.
- Both the interior and exterior of the warmer should only be cleaned with a mild detergent and warm water. Do not use corrosive or abrasive cleaning fluids as these will damage the finish.
- Condensation can build up inside the warmer. Wipe down regularly with a soft cloth and regularly empty the drip tray.

TROUBLESHOOTING

RESOLUTION GUIDE

WHAT DO I DO IF THERE ARE MISSING PARTS FROM MY ORDER?

If there appears to be any part missing from your order, contact our friendly and helpful Customer Support Team within 7 days of receipt.

WHAT DO I DO IF THE WARMER WON'T TURN ON?

Check the plug and cable to ensure there is no damage to them and that the power supply is on. If the problem persists, contact the Customer Support Team.

WHAT DO I DO IF THERE IS EXCESSIVE CONDENSATION?

Pre-heat the warmer before placing wet towels in it. Also try moistening the towels with hot water before placing in the warmer.

**FOR ALL OTHER ISSUES, PLEASE CONTACT OUR
CUSTOMER SUPPORT TEAM.**



SPÉCIFICATIONS

DESCRIPTION DU PRODUIT

DÉTAILS DU PRODUIT

LISTE DES PIÈCES

SPÉCIFICATIONS

CARACTÉRISTIQUES DU PRODUIT

La responsabilité de Monster Group UK Limited sera limitée à la valeur commerciale du produit.

CONSEILS DE SÉCURITÉ

 PRATIQUE DE TRAVAIL SÉCURITAIRE

MODE D'EMPLOI

INSTRUCTIONS DE MONTAGE

MODE D'EMPLOI

ENTRETIEN

DÉPANNAGE

GUIDE DE RÉOLUTION

QUE FAIRE S'IL MANQUE DES PIÈCES À MA COMMANDE?

S'il semble manquer des pièces à votre commande, contactez notre équipe du service client dans les 7 jours suivant la réception.

**POUR TOUT AUTRE PROBLÈME, VEUILLEZ
CONTACTER NOTRE ÉQUIPE DU SERVICE CLIENT.**



SPEZIFIKATIONEN

PRODUKTBESCHREIBUNG

PRODUKTSPEZIFIKA

TEILELISTE

SPEZIFIKATION

PRODUKTMERKMALE

Die Haftung von Monster Group UK Limited ist auf den Handelswert des Produkts beschränkt.

SICHERHEITSHINWEIS

 SICHERES ARBEITEN

BENUTZERLEITFADEN

MONTAGEANLEITUNGEN

BENUTZERLEITFADEN

WARTUNG

FEHLERBEHEBUNG

LÖSUNGSGUIDE

WAS MACHE ICH, WENN BEI MEINER BESTELLUNG TEILE FEHLEN?

Falls bei Ihrer Bestellung ein Teil zu fehlen scheint, wenden Sie sich bitte innerhalb von 7 Tagen nach Erhalt der Ware an unser freundliches und hilfsbereites Kundenservice-Team.

**FÜR ALLE ANDEREN FRAGEN WENDEN SIE SICH BITTE AN
UNSER KUNDENSERVICE-TEAM.**



ESPECIFICACIONES

DESCRIPCIÓN DEL PRODUCTO

ESPECIFICACIONES DEL PRODUCTO

LISTA DE PIEZAS

ESPECIFICACIONES

CARACTERÍSTICAS DEL PRODUCTO

La responsabilidad de Monster Group UK Limited estará limitada únicamente al valor comercial del producto.

CONSEJOS DE SEGURIDAD

PRÁCTICAS DE TRABAJO SEGURAS

GUÍA DEL USUARIO

INSTRUCCIONES DE ENSAMBLAJE

GUÍA DEL USUARIO

MANTENIMIENTO

SOLUCIÓN DE PROBLEMAS

GUÍA DE RESOLUCIÓN

¿QUÉ PUEDO HACER SI LE FALTAN PIEZAS A MI PEDIDO?

Si parece faltar alguna pieza en su pedido, por favor, comuníquese con nuestro amable y servicial Equipo de Atención al Cliente en los 7 días posteriores a la recepción de su pedido.

**PARA CUALQUIER OTRO PROBLEMA, POR FAVOR CONTACTE
CON NUESTRO EQUIPO DE ATENCIÓN AL CLIENTE**



SPECIFICHE

DESCRIZIONE DEL PRODOTTO

SPECIFICHE DEL PRODOTTO

LISTA COMPONENTI

SPECIFICHE

CARATTERISTICHE DEL PRODOTTO

La responsabilità di Monster Group UK Limited sarà limitata al solo valore commerciale del prodotto.

CONSIGLI PER LA SICUREZZA

 PRATICHE DI LAVORO SICURO

GUIDA UTENTE

ISTRUZIONI PER IL MONTAGGIO

GUÍA DEL USUARIO

MANTENIMIENTO

RISOLUZIONE DEI PROBLEMI

GUIDA ALLA RISOLUZIONE DEI PROBLEMI

COSA DEVO FARE SE NEL MIO ORDINE CI SONO DELLE PARTI MANCANTI?

Se sembra che all'interno del tuo ordine manchino delle parti, contatta il nostro gentile e disponibile team di assistenza clienti entro 7 giorni dalla ricezione del tuo ordine.

**PER QUALUNQUE ALTRO PROBLEMA, CONTATTA IL NOSTRO
TEAM DI ASSISTENZA CLIENTI.**



OMSCHRIJVING

PRODUCT OMSCHRIJVING

PRODUCTSPECIFICATIES

ONDERDELENLIJST

SPECIFICATIE

PRODUCT SPECIFICATIE

De aansprakelijkheid van Monster Group UK Limited is beperkt tot de commerciële waarde van het product.

VEILIGHEIDSADVIIES

 VEILIG GEBRUIK

HANDLEIDING

MONTAGE-INSTRUCTIES

HANDLEIDING

ONDERHOUD

PROBLEEM OPLOSSEN

OPLOSSINGEN

WAT MOET IK DOEN ALS ER ONDERDELEN VAN MIJN BESTELLING ONTBREKEN?

Neem wanneer een onderdeel van je bestelling ontbreekt binnen 7 dagen na ontvangst contact op met onze vriendelijke en behulpzame klantenservice.

**NEEM VOOR ALLE ANDERE KWESTIES CONTACT
MET ONZE KLANTENSERVICE OP.**



SPECIFIKATION

PRODUKTBESKRIVNING

PRODUKTSPECIFIKATIONER

MEDFÖLJANDE DELAR

SPECIFIKATION

PRODUKTFUNKTIONER

SÄKERHETSÅD

 SÄKER ARBETSÖVNING

ANVÄNDARGUIDE

MONTERINGS INSTRUKTIONER

BRUKSANVISNING

SKÖTSEL

FELSÖKNING

LÖSNINGSGUIDE

VAD GÖR JAG OM DET SAKNAS DELAR FRÅN MIN BESTÄLLNING?

Om det verkar som om någon del saknas i din beställning, kontakta vårt vänliga och hjälpsamma kundsupportteam inom 7 dagar efter mottagandet.

**FÖR ALLA ANDRA FRÅGOR, VÄNLIGEN KONTAKTA VÅRT
KUNDSUPPORTTEAM.**

Monster Group (UK) is one of the UK's fastest growing online retailers. We supply a diverse range of products which offer exceptional value for money. We strive to provide the best possible customer experience with free UK delivery across all our products and a Monster Guarantee for 100% satisfaction.

For information regarding this device or other products from our Monster divisions please contact Sales.

SALES

TEL: 01347 878 888

EMAIL: hello@monstershop.co.uk

For queries about this device, warranty, returns or reporting faults please contact Support.

SUPPORT

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Pour plus d'informations concernant cet appareil ou d'autres produits de nos divisions de Monster veuillez utiliser les détails suivants ci-dessous.

DÉPARTEMENT COMMERCIAL

TEL: 01347 878 888

EMAIL: bonjour@monstershop.eu

Pour les interrogations concernant cet appareil, la garantie, les retours ou les défauts de déclaration veuillez utiliser les détails suivants ci-dessous.

DÉPARTEMENT DE SOUTIEN

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Para información sobre este dispositivo u otros productos de nuestras divisiones de Monster por favor use los siguientes detalles.

DEPARTAMENTO DE VENTAS

TEL: 01347 878 888

EMAIL: hola@monstershop.eu

Para consultas sobre este dispositivo, la garantía, devoluciones o denuncias de fallos por favor use los siguientes detalles.

DEPARTAMENTO DE SOPORTE

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Für Informationen bezüglich dieses Geräts oder anderer produkte aus unserer Monster-Abteilung, benutzen sie die folgenden unten aufgeführten angaben.

VERKAUFABTEILUNG

TEL: 01347 878 888

EMAIL: hallo@monstershop.eu

Für fragen über dieses gerät, die garantie, rückgaben oder bei störungen, benutzen sie die folgenden unten aufgeführten angaben.

SUPPORT-ABTEILUNG

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Per informazioni riguardanti questo dispositivo o altri prodotti dalle categorie Monster utilizzare i dettagli sotto riportati.

DIPARTIMENTO VENDITE

TEL: 01347 878 888

EMAIL: ciao@monstershop.eu

Per domande riguardo dispositivo, garanzia, reso o per riferire di guasti, utilizzare i dettagli sotto riportati.

DIPARTIMENTO SUPPORTO

TEL: 01347 878 887

EMAIL: help@monstershop.co.uk

Monster House, Alan Farnaby Way,
Sheriff Hutton Industrial Estate,
Sheriff Hutton, York, YO60 6PG
www.monstershop.co.uk



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