



**24236**

# 2 in 1 Football and Cap Heat Press

**PixMax**

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# Specification

## Product Description

The PixMax Football and Cap Press is a fantastic product for producing personalised gifts. It allows the user to transfer garment vinyl designs on to footballs, basketballs, baseball caps, ski-hats, beanies and snap backs, whether as part of an established business or as a part time hobby.

We at Monster Group UK understand this is a new and exciting purchase, and although it is tempting to get stuck in please carefully read these instructions before you start using the machine.

## Item Contents

- 1 x PixMax Heat Press
- 1 x Ball Attachment
- 1 x Cap Attachment
- 1 x Power Cable with 13A UK Plug

## Technical Information

- Voltage: 220V
- Frequency: 50Hz
- Power: 1600W
- Time Range: 0- 999s
- Temperature Range: 0- 245°C

## Product Specifics

- Dimensions: 52cm H x 36cm W x 36m D
- Weight: 15kg

# Specification

## Monster Guarantee

If you wish to return a product in perfect working order, we provide a 30 day returns policy as long as the item is unopened and in a resalable condition.

A 12 month warranty applies to all of our electrical products; we will cover the cost of labour and parts. Our policy is to try and repair the item before arranging an exchange or refund.

If for any reason a part is missing please get in touch with us within 7 days on receipt of your order. You can contact our friendly and helpful Customer Support Team via email or call. For full terms and conditions contact our Support Department via the details on the Contact Us page.

## Product Features

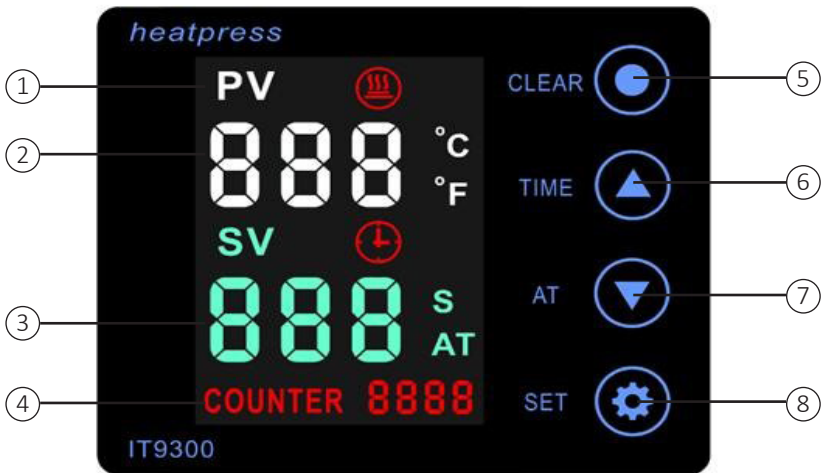
1. Adjustable Press Handle
2. Pressure Adjustment knob
3. Element Cable Attachment
4. Control Unit
5. Football Press
6. Timer Switch
7. Cap Press Pads



**Please Note:** To prolong the life of the product, general maintenance is required. Every so often, add a few drops of light oil to any moving parts and linkages on the machine.

# Specification

## Product Features



- |                   |                                      |
|-------------------|--------------------------------------|
| 1. LED display    |                                      |
| 2. PV             | - Measured Temperature               |
| 3. SV             | - Set Temperature                    |
| 4. Counter        | - Pressing counter                   |
| 5. CLEAR          | - Resets pressing counter            |
| 6. UP Arrow Key   | - Increases value shown              |
| 7. Down Arrow Key | - Decreases value shown              |
| 8. SET Key        | - Adjusts temperature and time menus |

# User Guide

## Set Up Instructions

1. Before plugging in the power lead ensure the element cable is attached to the socket on the control unit.
2. Attach the power lead to the rear of the control unit and turn the ON/OFF switch on.
3. First set the target temperature, this is the heat setting you wish to press at. Press the SET button to enter the target temperature menu.

Use the arrow keys to adjust the temperature to the required level.

4. Press the SET button once to confirm the target temperature and move into the time menu.

Use the arrow keys to adjust the time settings in seconds.

5. Press the SET button once to confirm the time settings and choose your temperature measurements.

Use the arrow keys to select Fahrenheit or Celsius.

6. Press the SET button once to confirm your selection and choose any read out variation.

If you wish your display to show the temperature plus or minus a given amount, select this in this menu using the arrow keys.

7. Press the SET button once to confirm your read out settings and select when your alarm sounds.

Your time alarm can be set to sound a number of seconds in advance. To do this, simply use the arrow keys to set how many seconds ahead you wish your alarm to sound.

8. Press the SET button once to confirm all settings.

# User Guide

## Operation Instructions

1. Connect the element cable of the cap or ball press to the control unit. Make sure to screw the metal cap that surrounds the plug into place.
2. Set your target temperature and time settings on the control panel- see “Set-Up Instructions”.

**Note:** On first use the element will take a while to heat up and may produce some smoke.

3. Prepare your design and hat/ball for pressing- see “Design and Cutting Instructions”.
4. Insert the prepared cap or ball into the press and close the press handle so there is a tight pressure around the item. Do not exert excessive pressure on the machine as it will cause damage.

Adjust the pressure if it is too tight or too loose. Unscrew the pressure knob to increase the height of the handle and loosen the pressure. Screw it down to decrease the height of the handle and increase the pressure.

5. Press the red button on the right side of your press to start your timer. The temperature may drop to begin with due to contact with the colder product.
6. The timer will sound an alarm when finished.
7. Release the lever and remove the product from the press using heat proof gloves.

Press the red button and the alarm will deactivate.

Allow time to cool before removing the design.

**Note:** Elements are classed as a consumable “wear and tear” item which can be overused until they stop working, similar to brake pads on a car. New elements can be purchased direct through our Sales team via the details on the Contact page.

# User Guide

## Recommendations

Please read through the settings below. These are recommended settings for the temperature and time depending on your materials that we believe give the best results for vinyl pressing. You may find alternative temperatures and times work for your personal requirements.

Pressing garment vinyl	Cotton, polyester or poly-cotton hats
Approx target temperature	165°C
Approx time settings	15 seconds

Pressing garment vinyl	Polyurethane coated balls
Approx target temperature	120°C
Approx time settings	8 seconds or 16 seconds for textured balls

These temperatures and times may alter or change depending on the type of consumable you are looking to press. We advise you test out printing to achieve your ideal style before pressing onto your final item.

The following products are sold by Monster Doodles and can be purchased using the details on the Contact Us page.

Teflon heat pressing sheets are ideal for keeping your heat press machine clean, providing a barrier between the platen and the design, as well as keeping your designs in place when pressing.

# User Guide

## Design and Cutting Instructions

These instructions are based on the use of a vinyl cutting machine.

It is important to ensure your designs are printed correctly before pressing. Please follow these step by step instructions.

1. Create the logo, literature or image that you wish to print onto your product. This will need to be done on the relevant vector based software. Make sure the size of the image will fit the product you are pressing onto.
2. Once you are ready to cut, set the cut option to mirror the design, this is essential to ensure your design transfers onto your product correctly. This setting can often be found in the Cutter Settings menu and under the Page Layout section, however this will vary based on the software you are using.
3. Load the vinyl into your cutting machine with the vinyl facing upwards. This is important to make sure the design will transfer onto the product at the pressing stage.
4. The design can now be attached to the item using heat resistant tape. Ensure there are no creases in the paper as it may affect the final print.

In order to achieve the ideal print we advise testing your prints on unused products first, adjusting the controls to find the optimum temperature, pressure and time.



# Troubleshooting

## Resolution Guide

Please read through the guide below if you have any issues or faults with your device. The information covers and resolves the majority of frequently asked questions.

**Q: When my press element heats up it begins to smoke.**

A: It is quite common for the element to release a little white smoke when heating up, especially on the first couple of uses. This is simply residue and adhesive within the element burning off, it will not affect the heat press. If the press begins to produce very excessive amounts of smoke from the element or cable or produces black smoke, switch off the press and remove the power cable. Do not attempt to switch it back on, call our Customer Support team via the details on the Contact page.

**Q: When I turn on the press the display shows “E2”.**

A: If the numbers on the display rise up and shows this message then the element may not be plugged in correctly. Ensure all the power is switched off and the power lead is not plugged into the press. Plug the element in properly and turn the press back on. If the problem persists there may be a faulty connection. Contact our Customer Support team via the details on the Contact page.

**Q: The Teflon (white) cover on my press element has started to bubble and crease.**

A: This is due to the adhesive evaporating in the element. Only some of the adhesive will evaporate so the Teflon sheet will still be attached to the element. This should not cause any issue with the quality of the printouts however if you feel that you are experiencing adverse effects due to this please contact the Customer Support team via the details on the Contact page.

**Q: The temperature on my control unit is not rising and the element is cold.**

A: There may be a fault with the control unit or element, please contact our Customer Support team via the details on the Contact page.

# Troubleshooting

## Resolution Guide

**Q:** When pressed onto the product, the colour of the design is faded/the transfers do not fully stick to the product.

**A:** This can mean one of three things: the pressure is too low, the temperature is not hot enough or the design has not been pressed for enough time. You may want to experiment on unused consumables until the optimum print is found. Ensure there is a firm even pressure on the product, increase the temperature by 10°C and the time by 10 seconds until a clear print is achieved.

**Q:** The transfers are sticking to the heating platen.

**A:** Ensure that the vinyl is placed the correct way around in the press (the backing paper should be facing the heating platen). If the vinyl is the correct way around and is still sticking, a Teflon sheet should be used.

**Q:** It is difficult to peel off the transfer/backing paper.

**A:** Check your product information to check if it should be peeled off your product when still warm or when cooled and continue accordingly.

**Q:** The LCD control panel shows “000”.

**A:** The sensor cable may be disconnected or broken. Check the cable and plug in if not damaged. If it is damaged, contact our Customer Support via the details on the Contact page.

For all other issues please contact our Customer Support department via the details on the Contact page.

# Safety Advice

## Safe Working Practice

Please read through the safe working practice to ensure prevention of injury or damage to the device.

Do not operate the device in areas of high temperature or humidity as the machine may not function correctly.

Do not use the machine if the adaptor wire is frayed or damaged.

When the device is not in use ensure that the power plug is removed from the socket. This will prevent damage to the appliance through power surges.

If you need to detach any parts of the press, it is essential to remove the plug from the socket first and allow the elements time to cool down.

Use heat protective gloves when removing items from the press.

Turn off the heat press if you are not using it for a long period of time, this will help preserve the element.

Ensure the white Teflon heat pad covers are on the element during pressing to prevent any damage. If not you can wrap a Teflon sheet around the item when pressing.

Do not let children use the machine, regardless of supervision.

This press will get hot during operation, avoid touching the heating components to prevent burns.

Do not exceed the locking limits of the press handle as this will cause damage.



# Contact Us

## Sales Department

For information regarding this device or other products from our Monster divisions please use the following details below.

Tel: 01347 878888

Email: [hello@monstershop.co.uk](mailto:hello@monstershop.co.uk)

## Support Department

For queries about this device, warranty, returns or reporting faults please use the following details below.

Tel: 01347 878887

Email: [help@monstershop.co.uk](mailto:help@monstershop.co.uk)

## Website

To view our product range and fantastic offers in the Monster Chef division please visit our website

[www.monstershop.co.uk](http://www.monstershop.co.uk)

## Address

To visit our office Monster House and view our products, send postal correspondence or return items our address is provided below.

Monster House, Alan Farnaby Way, Sheriff Hutton  
Industrial Estate, Sheriff Hutton, York YO60 6PG



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Our dedicated customer service team will be more than happy to help with any questions you may have.

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Storage Shelving  
Sign & Digital  
Retail & Hospitality  
Commercial Equipment

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