

23365/23366/23367/23368

Balustrade Post



Product Description

Our Balustrade Posts are designed for both professionals and fans of DIY. Coming in two sizes, our stainless steel Balustrade Posts are perfect for any internal and external space.

The Balustrade Post is pre-drilled making it easier for you when assembling. It also has a pre-welded base plate with a cover cap, creating a perfect finish.

We know you've only got one pair of hands so it's best to grab a friend, neighbour or colleague when assembling the Balustrade Posts.

Item Contents

Balustrade Mid Post 1100mm:

- 1 x Balustrade 1100mm Post
- 4 x D-Shaped Glass Clamps (already attached to each post with 2 Countersunk Screws per Clamp)
- 3 x M8 Anchor bolts
- 1 x 5mm and 3mm Allen Keys
- 4 x Spare Rubber Gaskets

Balustrade End Post 1100mm:

- 1 x Balustrade 1100mm Post
- 2 x D-Shaped Glass Clamps (already attached to each post with 2 Countersunk Screws per Clamp)
- 3 x M8 Anchor Bolts
- 1 x 5mm and 3mm Allen Kev
- 4 x Spare Rubber Gaskets

Item Contents

Balustrade Mid Post 900mm:

- 1 x Balustrade 900mm Post
- 4 x D-Shaped Glass Clamps (already attached to each post with 2 Countersunk Screws per Clamp)
- 3 x M8 Anchor Bolts
- 1 x 5mm and 3mm Allen Keys
- 4 x Spare Rubber Gaskets

Balustrade End Post 900mm:

- 1 x Balustrade 900mm Post
- 2 x D-Shaped Glass Clamps (already attached to each post with 2 Countersunk Screws per Clamp)
- 3 x M8 Anchor Bolts
- 1 x 5mm and 3mm Allen Keys
- 4 x Spare Rubber Gaskets

Product Specifics

Balustrade End & Mid Post 1100mm: 113cm H x 17cm W x 12cm D Balustrade End Post 1100mm Weight- 3.5kg Balustrade Mid Post 1100mm Weight- 4.5kg

Balustrade End & Mid Post 900mm: 93cm H x 17cm W x 12cm D Balustrade End Post 900mm Weight- 3kg Balustrade Mid Post 900mm Weight- 4kg

Monster Guarantee

If you wish to return a product in perfect working order, we provide a 30 day returns policy as long as the item is unopened and in a resalable condition.

A 12 month warranty applies to all of our electrical products; we will cover the cost of labour and parts. Our policy is to try and repair the item before arranging an exchange or refund.

If for any reason a part is missing please get in touch with us within 7 days on receipt of your order. You can contact our friendly and helpful Customer Support Team via email or call. For full terms and conditions contact our Support Department via the details on the Contact Us page.

Product Features

- 1) D-Shaped Glass Clamp with 2 Countersunk Screws
- 2) M8 Anchor Bolts
- 3) 5mm Allen Key
- 4) 3mm Allen Key
- 5) Spare Rubber Gaskets
- 6) Pre-welded Base Plate



User Guide

Assembly Instructions

Make sure you have the right amount of space between each balustrade post, leaving enough room to fit the glass sheets.

Step 1: Securing the base plate

- 1) Once you have decided on the ideal location for your balustrade post, lift the base cover cap to reveal 3 anchor bolt holes.
- 2) Mark the location of each anchor bolt hole through the base plate on your flooring using a marker pen or chalk.
- 3) Remove the balustrade post and drill a 10mm hole for each anchor bolt.

Top Tip: Vaccum around the edge of each drilled hole, to get rid of any excess.

- 4) Place the balustrade post back over the newly drilled holes and aline them with each anchor bolt hole, making sure the D-Shaped Glass Clamps are facing the correct way!
- 5) Put the anchor bolts in each hole and hammer them down before screwing them in for tightness with the 5mm Allen Key.



6) Once they are secure, cover the base with the cover cap for a perfect finish.

To place a glass sheet between the Balustrade's Glass Clamps, the rear side of the D-Shaped Glass Clamp needs to be removed.

Step 2: Removing the rear side of the glass clamp

1) Unscrew the 2 Countersunk Screws from the rear side of the clamp.



2) Remove the rear side of the clamp and place to one side. Do this for all of the clamps on the Balustrade.



- 3) With the help of a friend, lift the sheet of glass and place in the desired position. A glass lifter would be the most appropriate tool for this job.
- 4) Once the glass is in position, take the rear side of the glass clamp and screw it back into place. The rubber gaskets inside the clamps will protect the glass.
- 5) Repeat this process with the other clamps until the glass is secured.
- 6) To remove the glass sheet, unscrew all of the rear sides of the glass clamps and remove.

Troubleshooting

Resolution Guide

Please read through the guide below if you have any issues or faults with your Balustrade Post.

Q: There are parts missing from my order.

A: If a part is missing please get in touch with us within 7 days on receipt of your order. You can call or email our friendly and helpful Customer Support Team. Please see the details on Contact Us page.

Q: What kind of tools should I use to assemble the Balustrade Post?

A: Allen keys are included within your package order. The two sizes provided will fit to the Countersunk Screws and Anchor Bolts. A hammer and drill will be needed when securing the Balustrade base. A glass lifter would also be appropriate when fitting the glass.

O: How do I maintain the Stainless Steel Balustrade Posts?

A: Stainless steel is one of the most durable options for an internal or external balustrade system. However it will still require some maintenance in order to sustain is initial appearance. Depending on the location and application depends how much cleaning the Balustrade system will need. A mild detergent cleaner will remove anything that may affect the durability and/or appearance of the stainless steel. Glass cleaner will help to get rid of any stubborn fingerprints.

For all other issues please contact our Customer Support department via the details on the Contact page.

Safety Advice

Safe Working Practice

Please read through the safe working practice section to ensure prevention of injury or damage to you or the product.

Do not assemble the Balustrade Posts if they are damaged and/or broken.

The Balustrade Posts are quite heavy and should be handled carefully and with caution.

Only place the Balustrade Posts in a suitable area/space

Use eye protection when using tools such as the drill and hammer.

Ensure loose clothing and hair is tucked away when using a drill.

Make sure the Balustrade Post base is secure before continuing with assembly.

Use eye protection and gloves when handling glass.



Contact Us

Sales Department

For information regarding this device or other products from our Monster divisions please use the following details below.

Tel: 01347 878888

Email: hello@monstershop.co.uk

Support Department

For queries about this device, warranty, returns or reporting faults please use the following details below.

Tel: 01347 878887

Email: help@monstershop.co.uk

Website

To view our product range and fantastic offers in the Monster divisions please visit our website

www.monstershop.co.uk

Address

To visit our office Monster House and view our products, send postal correspondence or return items our address is provided below.

Monster House, Alan Farnaby Way, Sheriff Hutton Industrial Estate, Sheriff Hutton, York YO60 6PG



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