



**ETMF01**

# KuKoo Candy Floss Machine



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# Specification

## Product Description

The KuKoo Candy Floss Machine is an easy to use appliance and the retro pink design makes it perfect for amusements, arcades, fairs, functions and events. It can produce a large amount of candy floss from a small amount of sugar, giving you excellent and profitable results. With an additional built-in drawer you can store packets of sugar, wooden sticks and any takings, all will be tucked away neatly and safely underneath the machine

The compact electrical appliance and the 50cm stainless steel bowl can fit perfectly into restricted spaces in order to product candy floss in a busy environment.

## Item Contents

Candy Floss Machine, 50cm diameter stainless steel bowl, 13A 3 pin plug power cable.

## Technical Information

Voltage: 220V

Power: 900W

## Product Specifics

Weight: 13kg

Bowl diameter: 50cm

Height (inc. bowl): 47cm

Machine dimensions: 32.5cm D x 32.5cm W x 30cm H

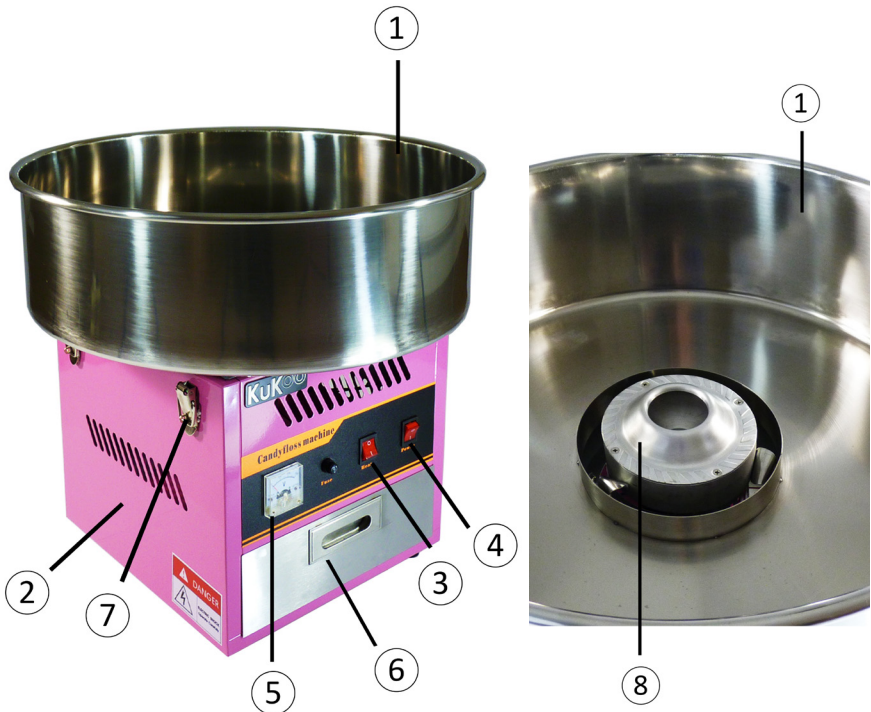
## Monster Guarantee

If you wish to return a product in perfect working order, we provide a 14 day returns policy as long as the item is unopened and in a resalable condition. A 12 month warranty applies to all of our electrical products, we will cover labour, parts and delivery charges. Our policy is to try and fix the item before arranging an exchange or refund. For full terms and conditions contact our Support department via the details on the Contact page.

# Specification

## Product Features

- 1) Stainless steel bowl
- 2) Candy floss machine
- 3) Heat switch – controls the heating element
- 4) Power switch – controls the spinning hopper
- 5) Temperature display – shows the temperature of the heating element
- 6) Built in drawer
- 7) Hinges – secure/detach the stainless steel bowl from the machine
- 8) Spinning hopper – holds sugar in the centre and spins to create candy floss



# User Guide

## Operation Instructions

1) Before use, you should wash the main components of the candy floss machine to ensure your candy floss is safe and hygienic for customers to eat. Unscrew the hopper in the centre of the machine and unhinge the stainless steel bowl, wash them in warm water and once completely dry you can begin making candy floss.

2) The stainless steel bowl can be secured onto the machine by slotting the hooks, which are on the base of the bowl, into place above the hinges on either side of the appliance. These hinges should then be fastened to keep the bowl still as your candy floss is spun.

3) Position on a flat and clean surface and plug into your power socket. Turn on the appliance using the power switch; this will activate the spinning hopper. Turn on the heating element using the heat switch and leave both switches turned on for 5 minutes, to allow your machine to heat up before you add any sugar. Once 5 minutes has passed turn the power and heat switches off.

4) Pour the required amount of sugar into the hole in the middle of the hopper and carefully brush/wipe any spilt sugar from the top or sides of the hopper. Turn the power and heat back on and as the sugar begins to spin and melt it will form strands of candy floss.

5) Using a candy floss stick, dip into the sugar strands and once they begin to attach you can hold it to the side of the hopper whilst spinning the stick in your hand or around the bowl to collect the sugar as it spins.

6) To top up the sugar inside the hopper, turn off the power switch. Be careful as the hopper will be warm. If you are changing colours you may want to clean out the bowl and hopper to stop the colours from merging. Serve immediately or store in air tight bags.

# Troubleshooting

## Resolution Guide

Please read through the guide below if you have any issues or faults with your appliance. The information covers and resolves the majority of frequently asked questions.

**Q: Candy floss is blown out from the machine as it spins the sugar around.**

A: If you find that candy floss blows out of the machine, this can mean that too much has collected around the edge of the bowl. Try spinning the stick around the edge of the bowl to collect the excess before continuing. When operating in outdoor environments you may need to purchase a dome cover for your machine to stop excess candy floss from blowing away. These are available on the Monster Chef website, alternatively you can purchase them direct through our Sales department via the details on the Contact page.

**Q: The power switch is turned on but the hopper isn't spinning.**

A: If the hopper is not working as it should, disconnect your machine from the power supply and allow the hopper time to cool. Unscrew the hopper from the machine and rinse out any excess sugar. Wash the hopper thoroughly and ensure no sugar has become trapped around the hoppers attachment to the candy floss machine. Screw the hopper back into place, check that the hopper is fully attached onto the machine. If the issue persists please contact our Support department via the details on the Contact page.

**Q: The heat switch is turned on but element isn't heating up.**

A: If the element is not working as it should, it may have overheated after prolonged use. Turn off the machine at the power source and allow at least 30 minutes for the element to cool down. Turn the machine and the heat switch back on, if the problem continues contact our Support department via the details on the Contact page.

If you have any other questions please contact our Customer Support team via the details on the Contact page.

# Safety Advice

## Safe Working Practice

Please read through the safe working practice to ensure prevention of injury or damage to the device.

Do not operate the device in areas of high temperature or humidity as the machine may not function correctly.

Do not use the machine if the adaptor wire is frayed or damaged.

When the device is not in use ensure that the power plug is removed from the socket. This will prevent damage to the appliance through power surges.

When the machine is in operation do not touch the hopper as this will get hot and is a burn hazard.

Clean the bowl and hopper after use, wait until they are both cool before handling.

Do not move the machine when it is turned on.

Do not touch the inside of the bowl when the machine is turned on.

To extend the life of the motor and heating element, avoid running it continuously for long periods of time. It is recommended that the machine be switched off for 20 minutes to cool down after each hour of operation.

Do not let children use the machine, regardless of supervision or if the machine is switched off.

Do not wash the bowl with soap, as residues may mix with the candy floss. Remove the bowl before cleaning with water to avoid any contact with electrical components.



# Contact Us

## Sales Department

For information regarding this device, purchasing a candy floss cart and dome or any other products from our Monster divisions please use the following details below.

Tel: 01347 878888

Email: [sales@monstergroupuk.co.uk](mailto:sales@monstergroupuk.co.uk)

## Support Department

For queries about this device, warranty, returns or reporting faults please use the following details below.

Tel: 01347 878887

Email: [support@monstergroupuk.co.uk](mailto:support@monstergroupuk.co.uk)

## Website

To view our product range and fantastic offers in the Monster Chef division please visit our website

[www.monsterchef.co.uk](http://www.monsterchef.co.uk)

## Address

To visit our office Monster House and view our products, send postal correspondence or return items, our address is provided below.

Monster House, Alan Farnaby Way, Sheriff Hutton  
Industrial Estate, Sheriff Hutton, York YO60 6PG



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